

North Yorkshire County Council  
Customer Resolution Centre  
East Block  
County Hall  
Northallerton  
DL7 8AD  
Tel: 01609 780780

12/10/2020

Dear Resident/ Proprietor,

**RUDBY BANK, HUTTON RUDBY – DRAINAGE AND RESURFACING**

This letter is to inform you that North Yorkshire County Council will be undertaking essential highway maintenance at the above location, between The Grove and Hutton Bridge, please see attached plan showing extent of the works. The work is essential to prevent further slippage of the carriageway and ensure longevity of the highway.

The works are currently programmed to commence on 26/10/2020 which involves further investigation works. Should the results of the investigation allow us, we then plan to carry on with the rest of the works which will last for a period of 3 weeks from the 26/10/2020. The work is part of an extensive programme and as a consequence it is possible that some adjustment to this start date or the duration of the works may be necessary should unforeseen circumstances (such as significant weather events or emergencies on the highway network arise).

The closure / works will be carried out between the hours of 7:30 and 16:30 and reopened on an evening under 3-way traffic lights if safe to do so. However, there may be times when this is not possible due to safety reasons. This may inevitably restrict vehicular access to properties directly affected but our contractors will try to assist you where possible during the working day through the use of on-site personnel tasked with managing access. Please be advised there will be extended periods when access will just not be possible due to the nature of the works and physical constraints of the site. There also will be one period when it will be necessary to have a motorised pump on site which may have to operate during one night under a full road closure which is unfortunately is unavoidable. We will try to keep any disruption to a minimum where possible.

Due to the nature of some the works, it will be necessary for the works to be carried out over a 24hr period in the entrance to The Grove, however access will be given at all times. Rudby Bank will be closed at times and access to The Grove will be via the signed Diversion Route. Pedestrian access will be permitted. We request your assistance in the following ways:

- Please contact the Customer Resolution Centre on 01609 780780 to identify any special access needs you may have during the work period
- Please make arrangements to store your vehicle at an alternative location if is usually parked within the works area.
- Please co-operate and comply with any instructions issued by the traffic management operatives and take extra care whilst within the works area.

May I draw your attention to the County Councils Corporate Privacy Policy by using the following link <https://www.northyorks.gov.uk/privacy-notices>. When submitting a response, we will record personal information including your name and address.

For further information, including diversion information and to sign up for alerts please go to; <http://www.northyorks.gov.uk/article/30550/Public-notices>

I would like to take this opportunity to apologise for any disruption that these works may cause and would again request your cooperation to help ensure an efficiently and safely executed project.

Yours faithfully  
Customer Resolution Centre

